

Community Services Performance Report FQ2 2014-15

1.0 EXECUTIVE SUMMARY

- 1.1 The Council's Planning and Performance Management Framework sets out the process for presentation of the council's quarterly performance reports.
- 1.2 This paper presents the Community Services Committee with the Community Services departmental performance report with associated scorecard for performance in FQ2 2014-15 (July - September 2014).
- 1.2 It is recommended that the Community Services Committee reviews the scorecard as presented.

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2.0 INTRODUCTION

- 2.1 The Planning and Performance Management Framework sets out the process for presentation of the council's quarterly performance reports.
- 2.2 This paper presents the Community Services Committee with the Community Services departmental performance report with associated scorecard for performance in FQ2 2014-15 (July - September 2014).

3.0 RECOMMENDATIONS

- 3.1 It is recommended that the Committee reviews the scorecards as presented.

4.0 DETAIL

- 4.1 The performance scorecard for Community Services was extracted from the Council's Pyramid performance management system and is comprised of key performance indicators incorporating the four services that make up Community Services.

5.0 IMPLICATIONS

- 5.1 Policy - none
- 5.2 Financial – none.
- 5.3 Legal – none.
- 5.4 HR - none
- 5.5 Equalities – none
- 5.6 Risk – none.
- 5.7 Customer Service – none.

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